

# Training for non-registered medicines workforce

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A wide range of people; non-registered and registered workforce, patients and their carers all contribute to safe handling and care with medicines. It is important that people feel confident and competent to manage medicines safely and that people are supported to make shared decisions about their health and medicines.

## Developing your skills - non-registered medicines workforce

To achieve the essential skills, we have worked with health and social care colleagues and our local Excellence Centres to develop a collection of medicines related training resources for non-registered staff across the wider workforce.

## Medicines Administration e-Learning Modules

The handling medicines safely for social care staff e-learning is aimed at the non-registered medicines workforce, focusing on the skills necessary to handle and administer medicines safely. If you are a care worker working in a health and social care environment, handling medicines regularly and supporting people with their medicines, either in their own home or in nursing or residential care settings, then you should find this e-learning very useful.

This module supports the medicines administration resources we have developed.

Module 1 Introduction: Handling medicines safely for social care staff [6]

## Supporting People to Take Medications Workshop

A workshop [7] is available from the West Yorkshire and Harrogate Excellence Centre. This programme is delivered face to face over one day in a workshop style. Those taking part will learn through practical and taught sessions including interactive and participative activities. The training supports the knowledge requirements within the Care Certificate Standard 13 and CQC fundamental standards [8].

## Medicines Optimisation e-Learning Modules

A programme of five e-learning modules which are suitable for everyone handling medicines and will provide learners with a general and brief overview of medicines optimisation in practice. Focusing on patient

safety, team working and providing person centred care, they introduce the basic concepts of what happens to people and their medicines, looks at the risks involved in handling medicines and how to make medicines use safer for everyone. Access the modules here [9].

## **Medicines Related Competencies - Skills for Health National Occupational Standards (NOS)**

Each NOS contains an agreed set of knowledge and understanding and performance criteria that must be met before someone can be deemed competent. They describe the minimum standard to which an individual is expected to work in a given occupation. Competencies search can be found here [10].

We have developed a competencies assessment and sign off document. For further information please contact [medicinesoptimisation.north@hee.nhs.uk](mailto:medicinesoptimisation.north@hee.nhs.uk) [11].

## **Introduction to Communication Skills Workbook**

This self-directed learning workbook will assist in the development of communication skills by providing information on the different forms of communication and their appropriate use when delivering healthcare services. The training looks at communication in a variety of situations with a variety of people, tasks and activities support the learning and will increase confidence when communicating in a healthcare situation. Download the workbook here [12].

## **NCFE CACHE Level 2 Certificate in Understanding the Safe Handling of Medication in Health and Social Care**

Designed for learners wishing to develop their understanding of the safe handling of medicines. They may be learners who wish to access this training with a view to progress to further qualifications, or learners who wish to study this programme in order to complement other studies. Visit the QualHub website [13] to find out more.

## **The Care Certificate**

An identified set of standards that health and social care workers adhere to in their daily working life. Designed with the non-regulated workforce in mind, the Care Certificate gives everyone the confidence that workers have the same introductory skills, knowledge and behaviours to provide compassionate, safe and high-quality care and support. Find out more by visiting the Skills for Care website [14].

## **Training Brochure**

The training listed in this brochure is aimed at the non-registered wider workforce, focusing on developing the skills necessary to handle medicines safely and legally and to assist in supporting patients to get the best use from their medicines. Please download the brochure [15].

## **Supporting educators and learners [16]**

The HEE Quality Framework will assist us to support both educators and learners, working collaboratively across educational providers in all relevant settings ? work-based placements and academic educational providers ? and HEE local teams.

[Read More \[16\]](#)

## Work-based learning programmes [9]

We have a number of work based learning programmes which are free to access and suitable for all staff.

[Read More \[9\]](#)

## e-Learning for Healthcare [2]

e-Learning for Healthcare

[Visit site \[2\]](#)

## Skills Platform [17]

Skills Platform

[Visit site \[17\]](#)

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**Source URL (modified on 14/10/2019 - 14:47):** <https://www.hee.nhs.uk/our-work/medicines-optimisation/training-non-registered-medicines-workforce>

### Links

[1] <https://www.hee.nhs.uk/our-work>

[2] <https://www.e-lfh.org.uk/>

[3] <https://www.healthcareers.nhs.uk/>

[4] <https://www.hee.nhs.uk/news-blogs-events>

[5] <https://www.hee.nhs.uk/about>

[6]

[https://www.nwyhelearning.nhs.uk/elearning/yorksandhumber/shared/HandlingMedicines/HandlingMed\\_HTML/ind](https://www.nwyhelearning.nhs.uk/elearning/yorksandhumber/shared/HandlingMedicines/HandlingMed_HTML/ind)

[7] <https://www.skillsplatform.org/courses/4518-supporting-people-to-take-medications>

[8] <https://www.cqc.org.uk/what-we-do/how-we-do-our-job/fundamental-standards>

[9] <https://www.hee.nhs.uk/our-work/medicines-optimisation/work-based-learning-programmes>

[10] <http://www.skillsforhealth.org.uk/standards/item/215-national-occupational-standards>

[11] <mailto:medicinesoptimisation.north@hee.nhs.uk>

[12] <https://healtheducationengland.sharepoint.com/:f:/s/SPaMO-North/EhyKCUfWxQtMvAO86uy8VwkB9Ump1go83RWohCBo8oAh4g?e=Surd77>

[13] <https://www.qualhub.co.uk/qualification-search/qualification-detail/ncfe-cache-level-2-certificate-in-understanding-the-safe-handling-of-medicines-524>

[14] <https://www.skillsforcare.org.uk/Learning-development/inducting-staff/care-certificate/Care-Certificate.aspx>

[15] [https://healtheducationengland.sharepoint.com/:b:/s/SPaMO-North/EdXYIVTkLixGmbwsQMO9V8YB5j1jHpRFSyVU\\_tAMNrcxxg?e=PXaUba](https://healtheducationengland.sharepoint.com/:b:/s/SPaMO-North/EdXYIVTkLixGmbwsQMO9V8YB5j1jHpRFSyVU_tAMNrcxxg?e=PXaUba)

[16] <https://www.hee.nhs.uk/our-work/medicines-optimisation/supporting-educators-learners>

[17] <https://www.skillsplatform.org/search?keywords=medicines>