

## INFORMATION FOR GP practices / community pharmacies

### Requesting visits for destruction of controlled drugs and reporting controlled drug incidents and concerns

Controlled drug incidents or concerns should be notified to the NHS England Accountable Officer for Controlled Drugs via the NECS Medicines Optimisation Team (see below).  
NHS Cumbria and North East Accountable Officer – Dr James Gossow

Examples of incidents that should be reported include:

- Fraudulent / forged prescriptions
- Lost / stolen prescriptions and /or medication
- Controlled drug balance discrepancies
- Dispensing errors involving controlled drugs
- Prescribing errors involving controlled drugs
- Spillages

For any suspected fraudulent activity including forged prescriptions, lost/stolen prescriptions/medication, please contact police on [101](tel:101) and NHS England to have an alert produced and circulated on [england.pharmacyandoptometry@nhs.net](mailto:england.pharmacyandoptometry@nhs.net)

To request an authorised witness to attend your premises for the destruction of expired and obsolete stock schedule 2 controlled drugs, please contact the Medicines Optimisation Team (see below).

Further, for any advice on the management of Controlled Drugs, please do not hesitate to contact the Medicines Optimisation Team as detailed below.

CCG	Contact
Newcastle Gateshead North Tyneside Northumberland South Tyneside Sunderland	Emma Post Telephone: 0191 217 2983 Fax: 0191 217 2506 Email: <a href="mailto:england.cumbrianortheast-cds@nhs.net">england.cumbrianortheast-cds@nhs.net</a>
Darlington Tees North Durham Hartlepool and Stockton on tees Durham Dales, Easington and Sedgfield	Victoria Bennett Telephone: 01642 745429 Fax: 01642 745444 Email: <a href="mailto:england.cumbrianortheast-cds@nhs.net">england.cumbrianortheast-cds@nhs.net</a>
Cumbria	Phil Utting Telephone: 01228 603050 Fax: 01228 603632 Email: <a href="mailto:england.cumbrianortheast-cds@nhs.net">england.cumbrianortheast-cds@nhs.net</a>

Other medicines optimisation team contacts:  
Ken Dale, CDLO, Tel: 07919071655

