

# Medicines Optimisation Memo

---

**Updated information for GP practices – Refer to Pharmacy Scheme.**

**Date: 22nd April 2015**

---

North Tees Hospital in partnership with Community Pharmacies and the LPC is about to start a pilot referral pathway for eligible patients discharged from Hospital to be referred to a Community Pharmacy of their choice to further discuss their medicines.

There are two main groups of patients to be referred:

1. Patients started on **new medicines** who will attend the Pharmacy to take part in the nationally commissioned New Medicine Service (NMS). The service provides support for patients prescribed medicines for Asthma, Diabetes, Hypertension, and Anti-Coagulants to ensure the patient gets the most from their medicine and they are supported during the early stages of taking their medicine.
2. Patients identified as having **potential compliance issues** or other concerns regards taking their medicines (for example Inhaler Technique). These patients will be referred to a Pharmacy of their choice for a Medicine Use Review (MUR).

Eligible patients will be identified by Pharmacists at the Hospital and referred to a Community Pharmacy post-discharge.

These patients will be referred using the PharmaOutcomes computer system, which is currently used for recording patients who partake in current Pharmacy services, such as NMS, Flu Vaccinations, Methadone Supervision.

Using PharmaOutcomes will enable the referral pathway to be monitored and the referrer to obtain feedback regarding whether the patient attended for the review and assess the benefit of the pathway. This is a big improvement over previous referral pathways which were paper based, and therefore less easy to follow up and review.

A start date for the pilot has been provisionally agreed for **1<sup>st</sup> May 2015**; there will be engagement events towards the end of April 2015 for Pharmacists from Community and Hospital.

## **ACTION REQUIRED**

Practices please be aware of the pilot. Prescribers if they wish, may provide feedback regarding the quality of MURs received as part of this pilot by sharing their thoughts with their practice pharmacist/ technician. This feedback will then be collated centrally.

**For further information please speak to your allocated medicines optimisation team members or alternatively contact us on the following number: 01642 746909**